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PROFESSIONAL SUMMARY

Dedicated and versatile Computer Science student at Kabarak University, with hands-on experience in software development, IT support, and open-source contributions. A proactive problem-solver with strong skills in web development, backend engineering, and telecommunications systems. Passionate about leveraging technology to create impactful solutions while building collaborative relationships in diverse teams.

AREAS OF EXPERTISE

- ✓ Frontend Development.
- ✓ API Development & Intergration.
- ✓ Database Management.
- ✓ Technical Support.

CAREER HIGHLIGHTS

Web Application Development: Successfully designed, developed, and deployed scalable web applications for various industries such as HauzPay, utilizing technologies like React.js, Next.js, and Prisma.

API Development and Integration: Proficient in building and integrating APIs to enable seamless communication between frontend and backend systems.

Technical Support: Provided ongoing maintenance and support for web applications, ensuring optimal performance and user experience.

Database Management: Expertise in setting up, managing, and optimizing both relational and non-relational databases for efficient data handling.

Frontend and Backend Integration: Experience in connecting access layers with core logic to deliver robust and responsive solutions

PROFESSIONAL EXPERIENCE

1. Liquid Intelligent Technologies - Network Operation Center (NOC)-Intern (Feb 2025 – Present)

As a Network Operation Center (NOC) Intern, I was responsible for monitoring and maintaining network infrastructure to ensure optimal performance and reliability. My role involved real-time troubleshooting, proactive issue detection, and collaborating with senior engineers to enhance network efficiency.

Achievements:

- Network Monitoring & Troubleshooting: Monitored network performance, analyzed alerts, and assisted in diagnosing connectivity issues to minimize downtime.
- **Incident Response:** Provided first-level support by identifying, escalating, and resolving network faults within the set SLAs (Service Level Agreements).
- **Performance Analysis:** Collected and analyzed network data to detect anomalies and ensure seamless operations.
- Collaboration & Documentation: Worked closely with senior engineers, documented resolutions, and contributed to knowledge base updates for future reference.

2. Naya Solutions Ltd- Network Engineer Intern (Jan2025 – Feb 2025)

As a Network Engineer Intern at Naya Solutions Ltd, I gained hands-on experience in designing, configuring, and maintaining network infrastructure to ensure seamless connectivity and performance. My role involved troubleshooting network issues, optimizing system efficiency, and collaborating with senior engineers on network security and reliability.

Key Responsibilities:

- Network Configuration & Maintenance: Assisted in configuring routers, switches, and firewalls to optimize network performance and security.
- Troubleshooting & Issue Resolution: Diagnosed and resolved network connectivity issues, minimizing downtime and improving system reliability.
- **Performance Monitoring:** Utilized network monitoring tools like Wireshark, PRTG, or SolarWinds to track network health and detect anomalies.
- Security & Compliance: Implemented security best practices, including firewall rules, VPN configurations, and access control policies.
- **Documentation & Reporting:** Maintained detailed documentation of network configurations, troubleshooting steps, and system performance reports.

3. Executive Safaris (*Aug 2022 – Jan 2023*)

At Executive Safaris, I played a key role in enhancing the company's online presence by developing a high-quality landing page that improved customer engagement.

Achievements:

- **Developed a high-quality landing page** that improved the company's online presence and customer engagement.
- Collaborated with the design team to ensure the website's branding and user experience were aligned with company goals.
- Implemented responsive design to ensure the website functioned seamlessly across devices, enhancing usability.

4. Abitech Solution (Sep 2022 – Dec 2022)

At Abitech Solution, I contributed to IT support and clerical duties, ensuring smooth operations and assisting with various administrative and technical tasks.

Achievements:

- Provided IT support for internal systems, ensuring minimal downtime and efficient operation
 of technical resources.
- Assisted with clerical tasks such as data entry, filing, and document management, ensuring accurate and organized records.
- Collaborated with the team to ensure the timely completion of various administrative tasks, supporting overall workflow and productivity.

EDUCATIONAL BACKGROUND

• **Kabarak University:** Bachelor of Science in Computer Science.(Expected to graduate Dec 2025)

VOCATIONAL TRAINING

- **Postman Student Expert Certification** Postman Student Program.
- Software Engineering Power Learn Project.
- Cybersecurity Fundamentals Google
- Google cloud skill badges Google.
- **Python Programming** Simplifearn.
- Introduction to Cybersecurity Simplifearn.

COMPETENCE

- Proven ability to manage and maintain complex software systems and applications.
- Skilled in team collaboration, fostering effective communication and cooperation.
- Solution-driven professional focused on delivering innovative and practical results.
- Adept at cross-functional communication to streamline project workflows.